

Capital Bikeshare & Shared Micro-Mobility Devices

Bluemont Civic Association (BCA)

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Agenda

- Capital Bikeshare
- Shared Micromobility Device (SMD) Program
- Vision Zero Scooter Safety Campaign
- Arlington's Transportation Future

CAPITAL BIKESHARE



Capital Bikeshare CY 2024 Ridership

Total Trips

- **6,097,896** trips regionally (38% YoY increase)
475,891 Arlington trips (52% YoY increase)

CaBi for All

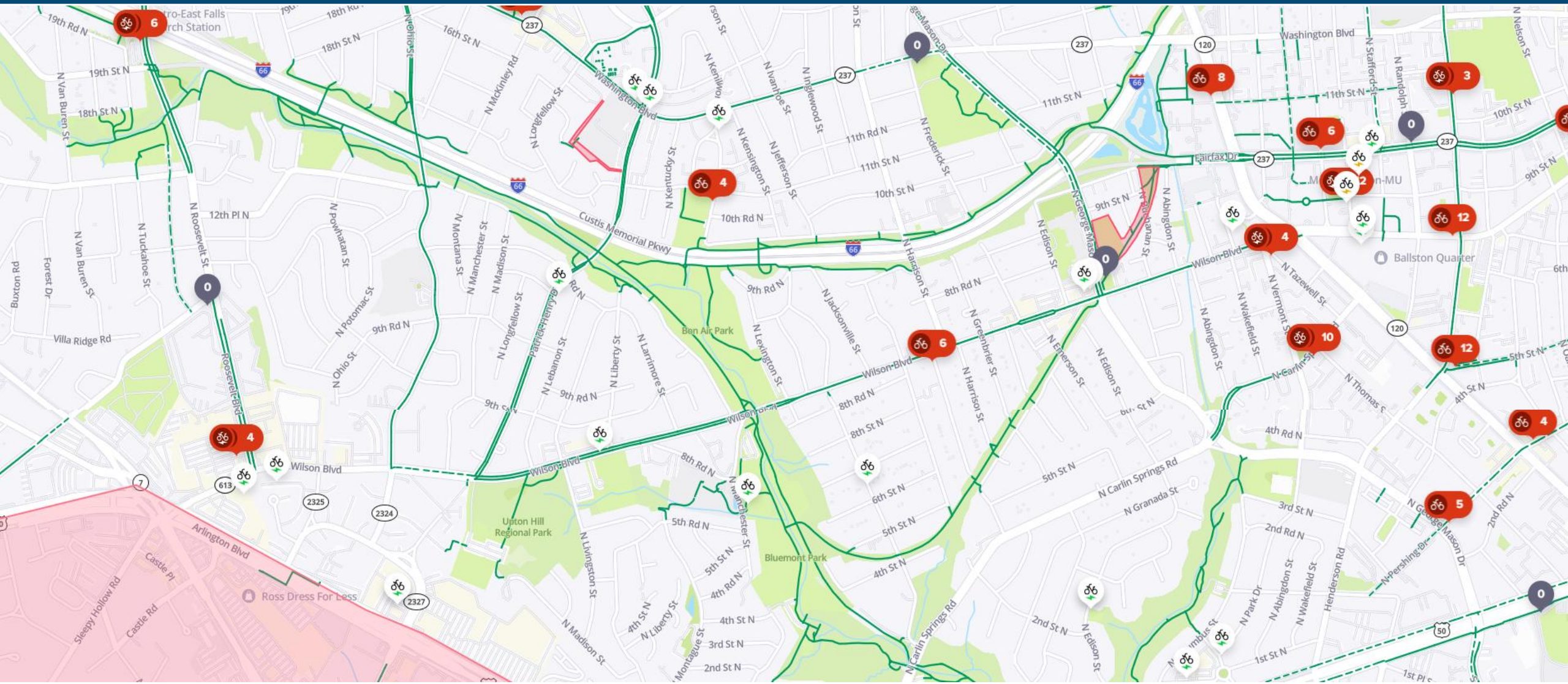
- **945,531** regional trips by CaBi for All Members
(**16%** of all regional trips)
- **114,261** trips in Arlington by CaBi for All Members
(**24%** of all Arlington trips)

Ebike Trips

- **3,403,368** regional trips (143% YoY increase)
249,184 Arlington trips (173% YoY increase)
- **About half of users chose ebikes in 2024**
(55% of regional trips vs 52% of trips in Arlington)
- **71%** of all trips in December 2024 were on ebikes
(same share of all CaBi riders chose ebikes in Arlington as in the rest of the region)



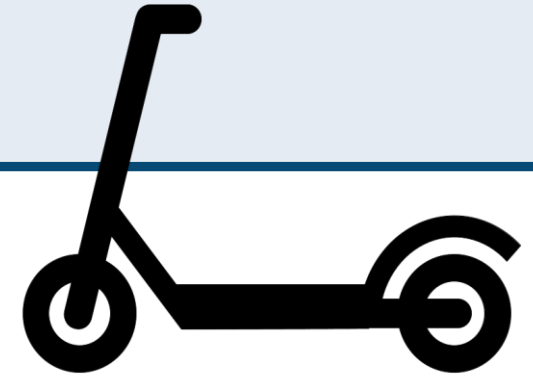
Capital Bikeshare Map



Shared Micromobility Devices

Dockless Scooters and E-Bikes

SMD Program



Arlington County Ordinance, Chapter 14.2, Article X

"The purpose of this section is to regulate shared Micro-Mobility Services for-hire in Arlington County, the operation of such services for-hire, the qualification of businesses providing such services through this issuance of Permits, and the compliance and enforcement of such Permits in order to preserve the health, safety, and welfare of Arlington County citizens and the public at-large, achievement of County transportation goals and objectives, as well as assuring competition among providers that results in high quality Micro-Mobility Services throughout Arlington County."

Permits and Vendors

Total devices permitted in 2025: 1,600 scooters, 505 e-bikes

Bird



Lime

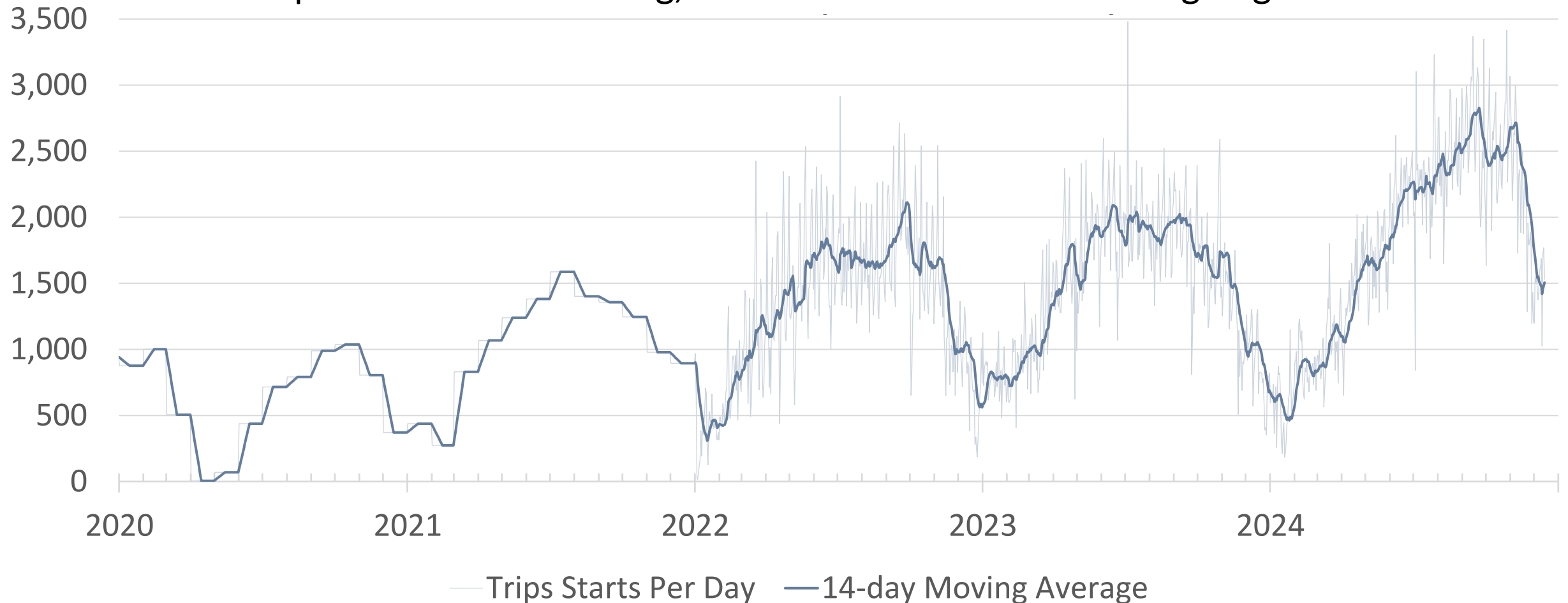


Spin



SMD Trips

Trip counts are increasing, even while device counts are going down



Rules and Regulations

E-bikes

- Obey all traffic rules and signals
- Max Speed: 20 MPH
- Permitted on streets, sidewalks, and trails

Capital Bikeshare

- Minimum age: 16 (with guardian consent)
- Obey all traffic rules and signals
- Classic Bikes – park only at stations
- Ebikes – park at stations or pay extra fee

Shared Micromobility Devices

- Minimum age: 18
- Obey all traffic rules and signals
- Max speed: 15 MPH
- Sidewalk speed: 6 MPH
- End of ride requirements:
 - Parked upright
 - Not blocking sidewalks, ramps, building entrances or driveways
 - Submit photo of parked device

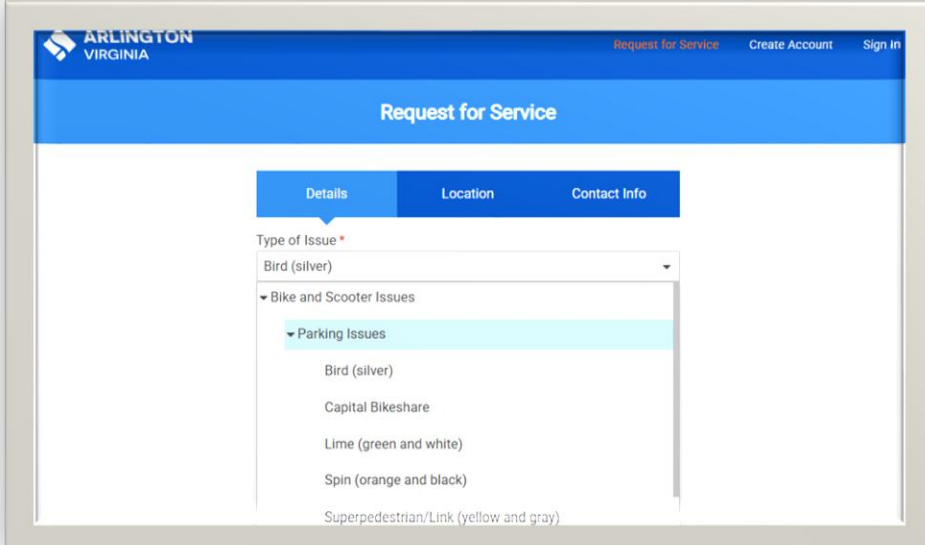
311 / Report-A-Problem / Request-A-Service

Current use cases

- Improperly parked bikes and scooters
- Suggesting bike and scooter parking corral locations
- Reporting damaged parking corrals

County-wide

- ~375 parking issues related to SMDs in 2024
- Vendor' local operations teams are notified automatically via email
- Vendors must remediate within two hours



The screenshot shows the 'Request for Service' web form for Arlington Virginia. The form has a blue header with the Arlington Virginia logo and navigation links: 'Request for Service', 'Create Account', and 'Sign In'. Below the header, the title 'Request for Service' is centered. The form is divided into three tabs: 'Details', 'Location', and 'Contact Info'. The 'Details' tab is active. Under 'Type of Issue *', a dropdown menu is open, showing a list of issues. The first option is 'Bird (silver)'. Below it, a section titled 'Bike and Scooter Issues' is expanded, showing a list of options: 'Parking Issues' (highlighted in light blue), 'Bird (silver)', 'Capital Bikeshare', 'Lime (green and white)', 'Spin (orange and black)', and 'Superpedestrian/Link (yellow and gray)'.

Complaints are used in the permitting process to evaluate vendor performance.

How to report improperly parked device

My Arlington app or SMD Program website

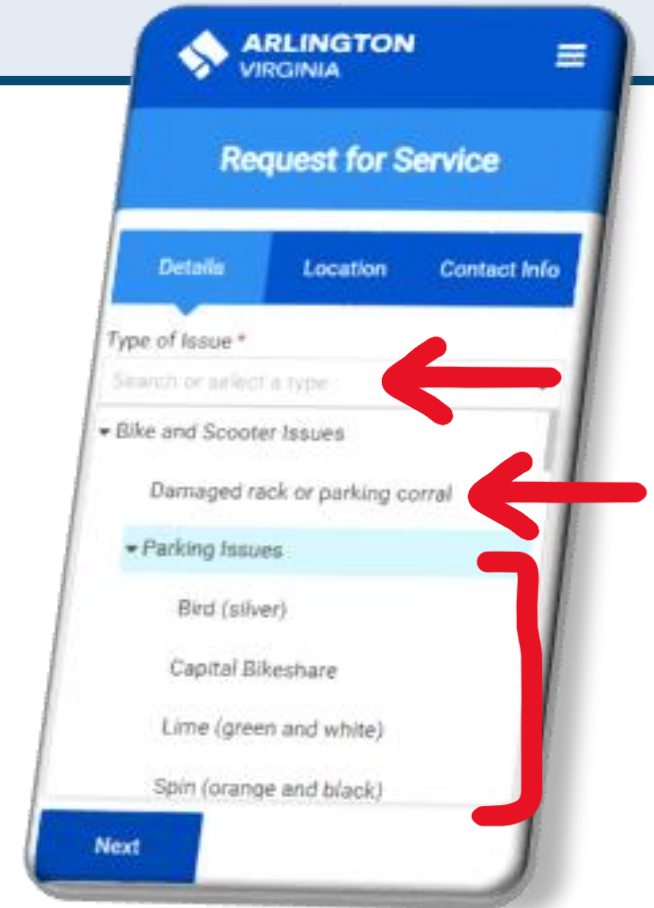
Select ***Bike and Scooter Issues***

Then ***Parking Issues***

Then the specific vendor

<https://arlingtonva.qscend.com/311/request/add>

<https://www.arlingtonva.us/Government/Programs/Transportation/Scooters-and-Dockless-Bikeshare>



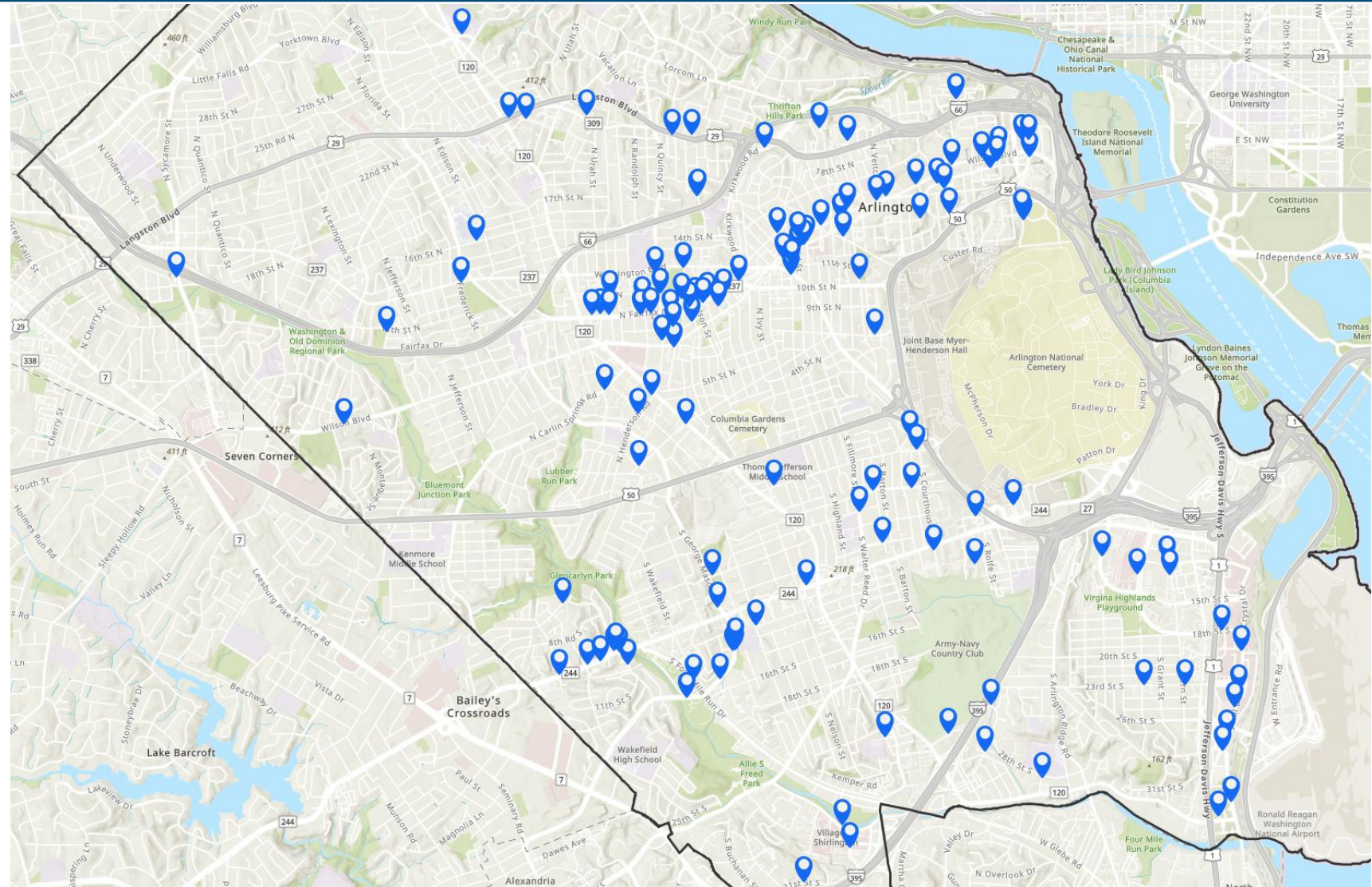
Bike and Scooter Parking Corrals

- Convenient, Safe, Out-of-the-way
- Mostly on-street
 - Discourage sidewalk use
 - But easily damaged
- For everyone
 - Bikes & scooters
 - Shared & privately owned
- “Suggest a corral” via 311



Bike and Scooter Parking Corrals

- 130+ locations
- More on the way
- Suggest corral locations through 311 system



Critical Crash Mitigation Campaign

Fundamental shift in assumptions about safe transportation:

1. Traffic deaths and injuries are preventable.
2. People make mistakes and sometimes misbehave – start with these as design principles.
3. Safety doesn't have to be expensive.
4. Reduce the need for reactive enforcement measures.
5. Value equity, engagement, collaboration, leadership, urgency, and accountability.

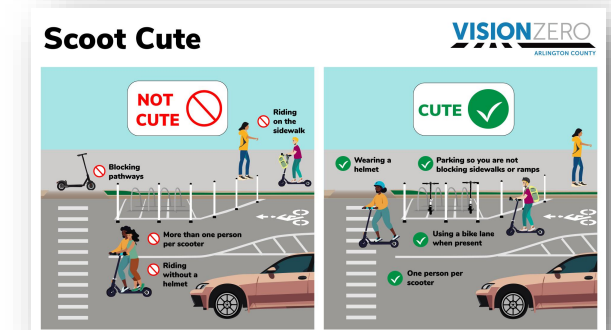
January



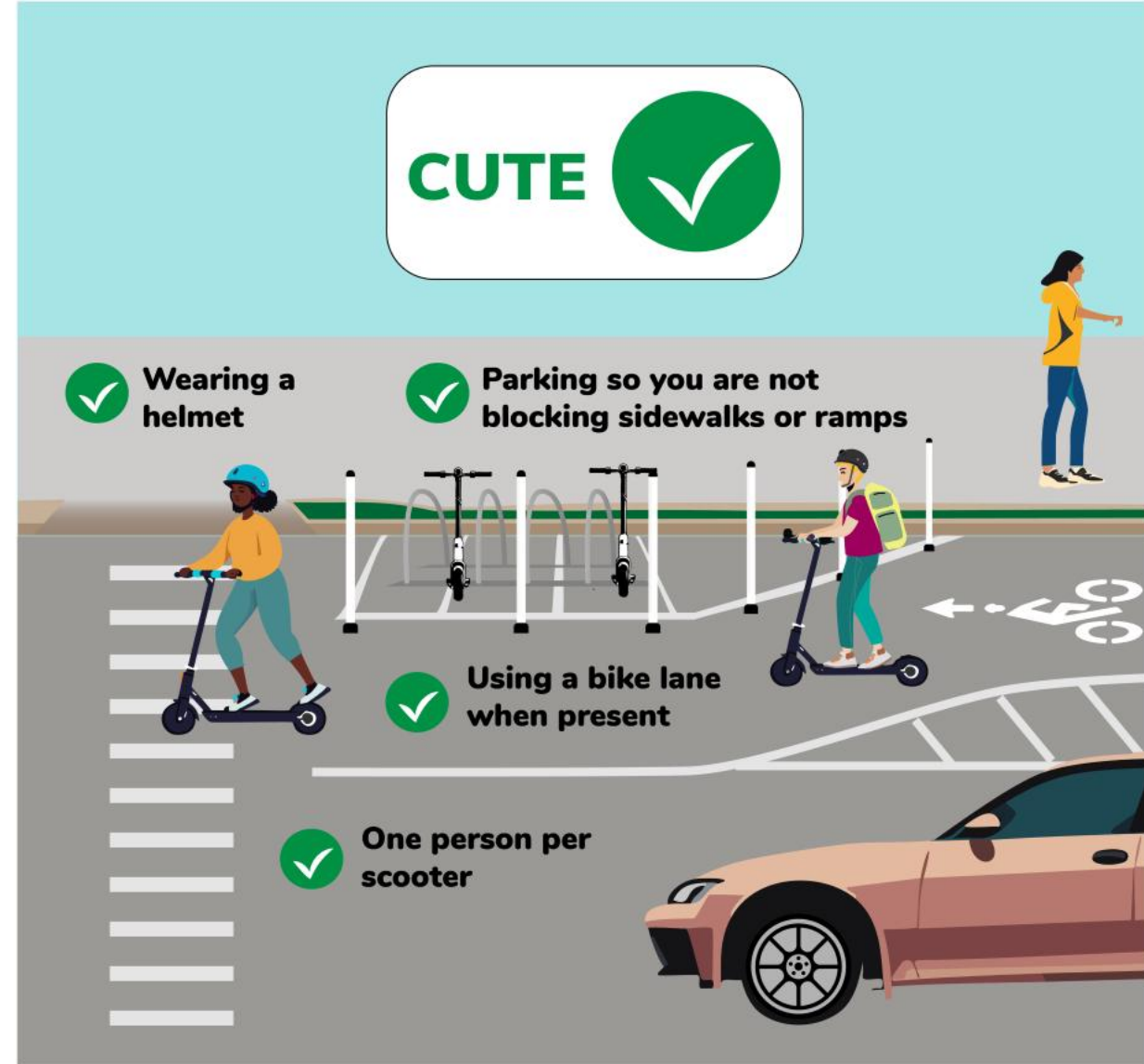
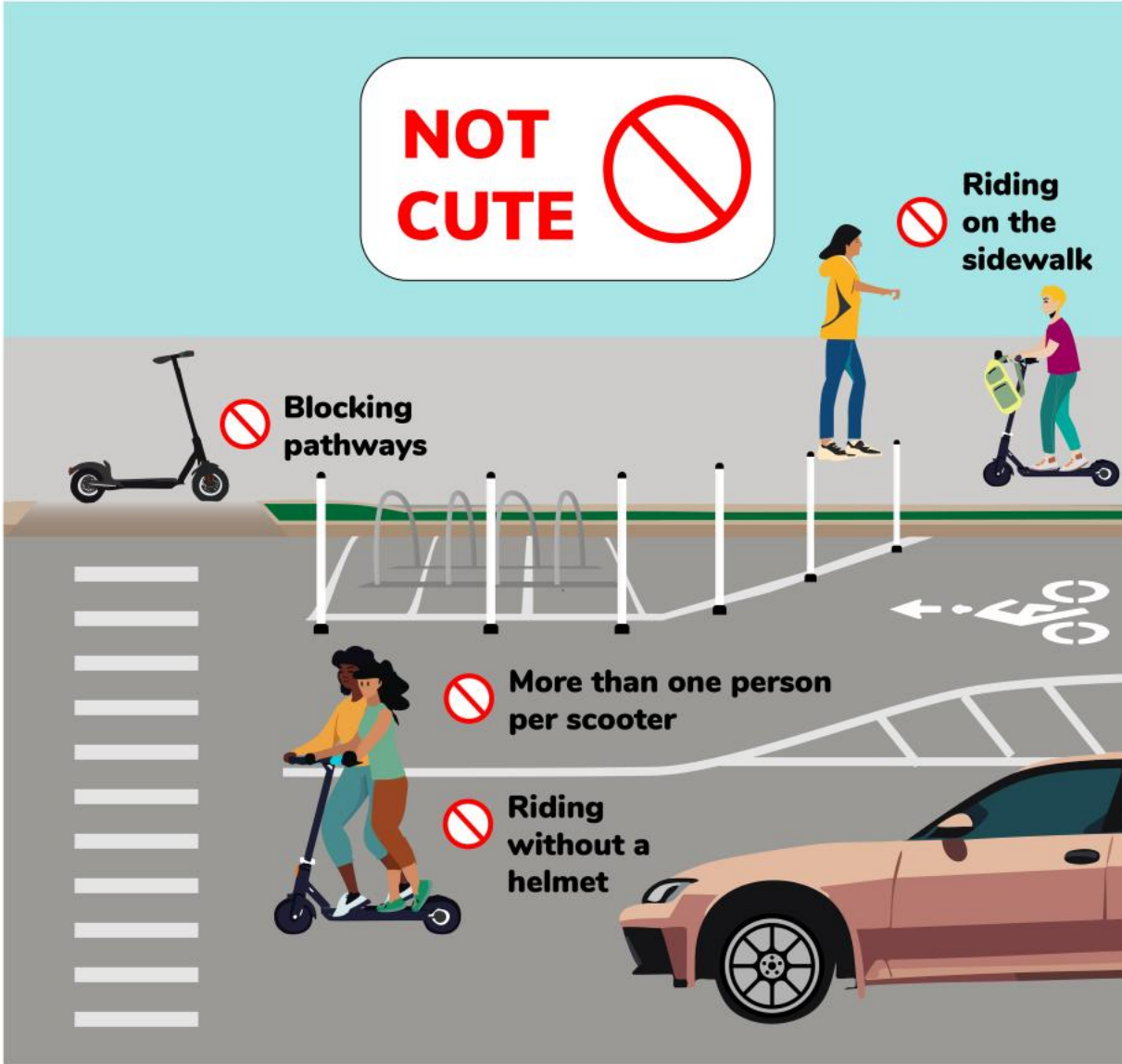
February



March



Scoot Cute



Arlington's Transportation Future is an initiative to create a refreshed transportation plan for Arlington County.



Arlington's **Transportation Future**

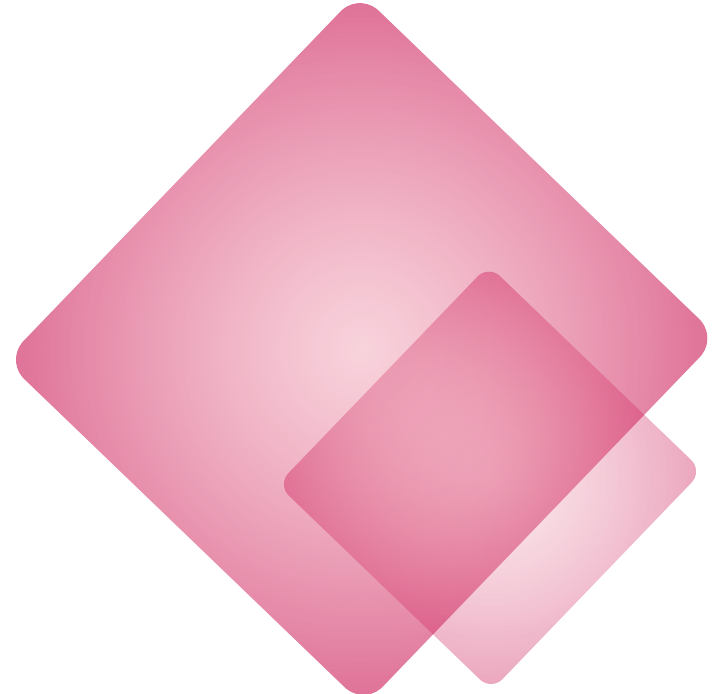
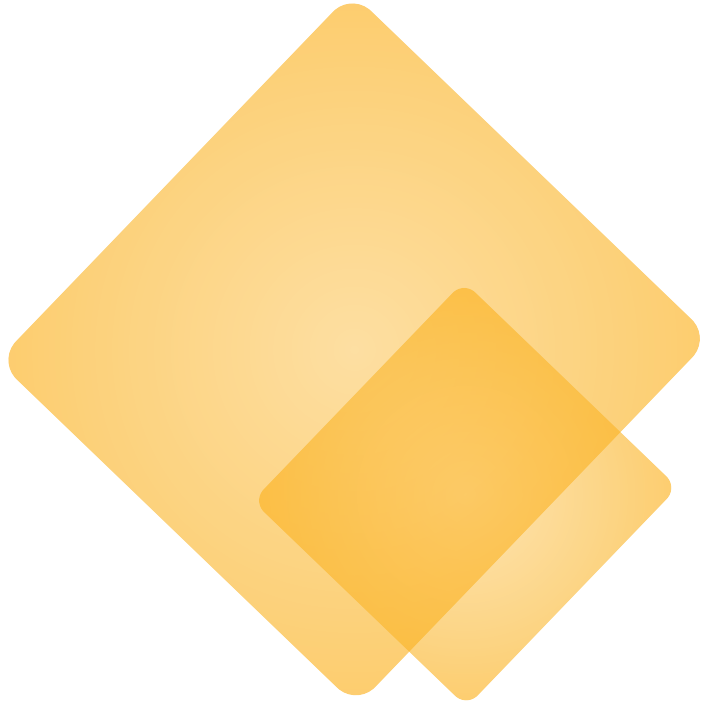


arlingtonva.us/transportationfuture

Arlington County wants your input!

- Arlington County is currently asking for input on the draft vision and goals
- Deadline to submit comments is March 27, 2025
- Please sign up for email updates at:
arlingtonva.us/transportationfuture
- The form is directly linked here:
<https://form.jotform.com/250435482776060>

Q & A



THANK YOU!

